

Requests and Procedures for Students with Disabilities

Students who have a disability may request for a reasonable accommodation by registering with Student Disability Services and indicating a need for accommodation on the Medical Accommodations page of the License Agreement on the Housing Portal.

To begin the registration process, please visit the Student Disability Services webpage: http://go.sdsu.edu/student_affairs/sds/getstarted-1.aspx. When completing the registration process, please indicate that you are seeking a reasonable housing accommodation.

Student Disability Services and the Office of Housing Administration will review requests on a case-by-case basis. Approved accommodations are based upon the availability of the requested housing accommodation along with the respective needs of the student.

It is important to communicate early and thoroughly with the Office of Housing Administration and Student Disability Services staff to ensure students' needs may be met most effectively. To ensure timely processing of your request, please register and submit all requested documentation to Student Disability Services by the date posted on the Medical Accommodation section of the Housing Portal License Agreement Application.

Emotional Support Animals

Pets (other than aquarium fish in a 2-gallon tank) are not allowed in university housing. However, the Office of Housing Administration will consider requests for emotional support animals as accommodations in appropriate circumstances. Animals living in campus housing create a unique variable in community living, potentially impacting the entire community in differing ways. As such, care must be taken to ensure the rights of all residents living in the community are protected. To initiate a request for an exception to our pet policy, please e-mail the [Office of Housing Administration](#).

Service Animals

In general, the Office of Housing Administration will not ask about the nature or extent of a person's disability, but may make two inquiries to determine whether an animal qualifies as a service animal. The Office of Housing Administration may ask:

- If the animal is required because of a disability and;
- What work or task the animal has been trained to perform.

The Office of Housing Administration **cannot require documentation**, such as proof that the animal has been certified, trained, or licensed as a service animal. Generally, the Office of Housing Administration may not make any inquiries about a service animal when it is readily apparent that an animal is trained to do work or perform tasks for an individual with a disability (e.g., the dog is observed guiding an individual who is blind or has low vision, pulling a person's wheelchair, or providing assistance with stability or balance to an individual with an observable mobility disability).