WELCOME HOME .......................... 1

BEFORE YOUR ARRIVAL .............. 1- 4
1. Review the Housing License Agreement
2. Read the Guide to Community Living
3. Pick Up Your SDSUcard
4. Purchase Your Parking Permit
5. Buy Your Textbooks
6. Understand Your Healthcare Coverage
7. Prepare to Live with Roommate(s)
8. Download the SDSU Housing App
9. Connect With Us

WHAT TO BRING ......................... 4

YOUR ROOM ............................. 5

ON MOVE-IN DAY ..................... 6 - 7
1. Plan to Arrive at Your Check-In Time
2. Follow the Map
3. Unload
4. Unpack
5. Recycle
6. Complete the Room Condition Report
7. Attend Mandatory Meetings

FOR PARENTS ............................ 7

MOVE-IN MAP ............................ 8

SERVICES AND AMENITIES .......... 9 - 10
Safety & Security
Meal Plans
Aztec Recreation Center Membership

TECH ...................................... 11
Wi-Fi
Philo TV

BIKE & SURFBOARD STORAGE ...... 12
FAQs ..................................... 13

IMPORTANT DATES ..................... 14

UPCOMING ON-CAMPUS EVENTS ...... 14
WELCOME HOME

Welcome to your new home at SDSU! Please become familiar with the information in this Move-in Guide to assist you in preparing for move-in day. We look forward to your arrival and hope that your time living on campus is memorable and rewarding.

BEFORE YOUR ARRIVAL

1. **Review the Housing License Agreement**
   You are expected to adhere to the terms and conditions outlined in the 2018-2019 Housing License Agreement. Please read and refer to the agreement as necessary throughout the year.

2. **Read the Guide to Community Living**
   Please familiarize yourself with our rules regarding cleaning, guests, alcohol, drugs and more in the Guide to Community Living. You are expected to follow the policies and procedures described and act accordingly.

3. **Pick Up Your SDSUcard**
   On move-in day, you will be required to present your SDSUcard to check into your room. Your SDSUcard will give you access to your hall entrance, laundry services, meal plan and more. If you have not already done so, please pay the ID card fee online or in person at Student Account Services (Student Services West, Rm. 2536) and pick up your ID at the SDSUcard Office (Student Services West, Rm. 2620).
4. Purchase Your Parking Permit

**Campus Parking**
If you plan to park on campus for the semester, you will need to purchase the student day/night permit (valid 24 hrs.) from SDSU Parking and Transportation Services. Once you have paid for your permit online, you will receive a temporary permit to display on your dashboard until your decal arrives in the mail. Don’t forget to use your residence hall address to prevent delay. If you are living in University Towers, alternative parking is listed below.

**University Towers Parking**
Students living in University Towers may purchase the UT parking permit for a reserved space at the building. These permits are available for purchase online on a first-come, first-served basis beginning **Monday, July 30, 2018**. Please note that these permits are not valid at other on-campus parking lots/structures.

5. Buy Your Textbooks
Your fall booklist is available on **Monday, August 6, 2018**. Purchase your textbooks online and pick them up at the SDSU Bookstore when you arrive to campus.

Mail will be accepted beginning **Thursday, August 23, 2018**. Mail delivered prior to this date will be returned to sender.
6. Understand Your Healthcare Coverage
While you have access to basic health and wellness services on campus at no or low cost, it is important you have access to and know how to use your individual health care locally if you need to access a specialist, urgent/emergency services or long-term health care. Talk to your parents or call your insurance provider to ensure you know how to utilize your health care coverage locally, including how to make an appointment, and what providers and/or local urgent/emergency services you can utilize.

7. Prepare to Live with Roommate(s)
Roommate assignments are now available. Log in to the Housing Portal to view and connect with your roommates. Moving in with roommates is part of the college experience, but that doesn’t mean it’s always easy. Below are a few tips for building a positive and successful relationship with your roommate(s).

   Establish Rules: During move-in, you’ll negotiate and sign a Roommate Agreement. Discuss your expectations and habits to avoid future conflict.
   Communicate: If something is bugging you, talk it out with your roommate in a clear and calm manner.
   Bond: Get to know your roommate outside of your room. Grab dinner or attend a campus event together.

While sometimes roommates do become best friends, most of the time they become good friends. You do not have to be best friends to have a fun and rewarding experience, but it is important that you learn to respect one another no matter what relationship may develop.
8. Download the SDSU Housing App
Download the free SDSU Housing app on the Apple App Store or Google Play Store for all of your housing needs at one place.

- Check the dining menu
- Request maintenance service
- Get laundry alerts
- Watch TV
- Locate your classes
- View & pay bills

9. Connect With Us
Follow us on Instagram, Twitter, Facebook and Snapchat @SDSUhousing for important updates, events and opportunities. Don’t miss out on our move-in room decoration competition and fun prizes!

### WHAT TO BRING

#### FOR STUDYING
- Computer/laptop/tablet
- School supplies
- USB flash drive
- Headphones
- Backpack
- Desk lamp (non-halogen)

#### FOR SLEEPING
- Pillow(s)
- Comforter and blanket
- Alarm clock
- Sheet set *

*Freshmen residence hall beds are Twin XL with the exception of University Towers which is Twin Regular. Please check your building assignments on the Housing Portal prior to purchasing bedding.

#### FOR EVERYTHING ELSE
- Decorations
- TV
- Mirror
- Storage containers
- Umbrella
- Small fan
- Cleaning supplies
- Garbage bags (6-10 gallon)
- Emergency kit
- Toilet paper

(for University Towers, Taucuba, Tepeyac and South Campus Plaza residents)

#### FOR SHOWERING
- Shower shoes
- Toiletries
- Shower caddy
- Towels and washcloth
- Bathrobe
- Hair dryer/straightener

#### FOR THE ENVIRONMENT
- Power strip
- Reusable water bottle and mug
- Reusable dishes and silverware
- Reusable shopping bags
- Small plant

#### FOR OUTFITTING
- San Diego appropriate clothing
- Shoes
- Hangers
- Laundry hamper
- Detergent

#### WHAT NOT TO BRING
- Furniture (provided)
- Microwave and mini fridge (provided)
- Small appliances
- Coffee maker or electric kettle
- Hanging artwork
- Candles, incense and other flammables
YOUR ROOM

For our first-year students, we offer triple occupancy rooms in traditional residence hall and suite-style buildings. Though a limited number of single, double and quad rooms will be available, please be aware that a majority of students are assigned to a triple room. All building and room assignments take into consideration as many of the living interests indicated on your Housing License Agreement as possible. Please remember that space is limited and to pack accordingly.
1. Plan to Arrive at Your Check-In Time
Check your Move-in Guide email for your assigned check-in time and print out your corresponding parking permit. Display your parking permit on your dashboard and adhere to your check-in time or you may be asked to wait.

2. Follow the Map
Refer to the map on page eight (8) for your detailed arrival instructions, including specific check-in, unloading and parking locations. Please note that the physical address of your building is not necessarily where you check in. Follow the travel directions provided to minimize traffic and prevent delays.

3. Unload
There will be a limited number of moving carts and volunteers available to help you unload on move-in day. We suggest that you bring your own hand truck or moving cart to avoid waiting in line.

STUDENT ABILITY
The Student Ability Success Center (SASC) authorizes and provides a variety of services and accommodations, which are determined on a case-by-case basis and in consultation with an SASC counselor. If you are in need of accommodations for move-in day, please visit http://sdsu.edu/sasc to get started on the application process. You may also contact the Student Ability Success Center at (619) 594-6473 or by email at sascinfo@sdsu.edu. The process can take up to two weeks, depending on the number of applications that have been submitted. You may be contacted if additional documentation is needed to determine eligibility.
4. Unpack
Furniture is not typically assigned. When you arrive at your room to unpack, please select an available bed, desk, dresser/closet on a first-come, first-served basis.

5. Recycle
Once you’ve unloaded, take all of your waste to the dumpsters outside of your residential building and we will assist you in recycling almost everything including cardboard boxes and packing materials. Help make move-in a zero waste event and beat last year’s recycling rate of 98%.

6. Complete the Room Condition Report
Upon check-in, you will receive an email prompting you to assess the current condition of your room and community living spaces (if applicable). Avoid unnecessary charges by completing the Room Condition Report on the Housing Portal in a timely manner. Staff members reference this document at move-out to inspect rooms and bill for damages. You will be billed for all damages sustained during the duration of your License Agreement.

7. Attend Mandatory Meetings
Don’t miss the mandatory floor meeting on move-in day at 7:00 PM and mandatory hall meeting on Saturday, August 25 at 3:00 PM where you will get to know your staff, your building and your neighbors. Specific details regarding these meetings will be shared at check-in.

FOR PARENTS
There will be parent meetings in each residential community on move-in day. During this meeting you will learn more about what to expect during your student’s time living on campus including community living and safety/security in our facilities. You will also have the opportunity to meet with the various live-in university staff and faculty members who will be working in the halls to support your student throughout the academic year. Please join your student’s residential staff at one of the following time(s):

AUGUST 23:
Chapultepec: 3 PM in the Parma Payne Goodall Alumni Center Ballroom
South Campus Plaza - North: 3 PM in the Aztec Student Union Theatre

AUGUST 24:
Chapultepec: 3 PM in the Parma Payne Goodall Alumni Center Ballroom
Cuicacalli (Tepeyac and Tacuba): 12 PM or 2 PM in the Cuicacalli Seminar Room
Olmeca: 11 AM in the Aztec Student Union Theatre or 1 PM in the Cuicacalli Seminar Room
South Campus Plaza: 2 PM in the Aztec Student Union Theatre
Tenochca: 1 PM in the Aztec Student Union Theatre or 3 PM in the Cuicacalli Seminar Room
University Towers: 12 PM or 2 PM in the University Towers Seminar Room
Zura: 12 PM or 3 PM in the Aztec Student Union Theatre
**STEP 1, ARRIVAL:**
From I-8 exit on College Ave. and head south, then turn left on Zura Way.

**STEP 2, STAGING:**

**STEP 3, CHECK-IN:**
You will be able to check into the hall and receive your room key at the front desk of Tenochca.

**STEP 4, UNLOADING:**
Unload your vehicle at Parking Structure 3 and Parking Structure 4. A limited number of carts are available for checkout on the Cuicacalli walkway.

**STEP 5, PARKING:**
After you complete move-in, your vehicle can remain at Parking Structure 3 or Parking Structure 4. Parking citations will not be enforced during move-in weekend, August 24-26.
SERVICES AND AMENITIES

Safety & Security
The University Police Department (UPD) embraces a community policing philosophy in order to help provide a safe environment for you to live and thrive. As you begin to settle into your new community, UPD encourages you to take advantage of some of their many resources:

- Register your bike at UPD in an effort to deter theft and prevent impounding and get a free U-lock while supplies last.
- Travel safely at night using the Red & Black Shuttle. The shuttle operates Monday through Thursday from 5-10 PM during the fall and spring semesters. Check out the Red & Black shuttle route to view the convenient pickup locations and stops across campus.
- With the push of a button, get immediate access to UPD using the “blue light” duress phones located throughout campus.

Meal Plans
Meal plans begin on move-in day. We understand that your dining needs may change after move-in. The first opportunity to change your meal plan is September 10-14, 2018 with changes effective Monday, September 24, 2018.
Aztec Recreation Center Membership
Your Housing License Agreement includes an Aztec Recreation Center (ARC) membership. Please complete your membership registration at the ARC, Aquaplex or ARC Express front desk after you move in to enjoy the ARC facilities featuring:

- **Aquaplex**
  - Two large outdoor solar-heated pools
  - 20-person spa
  - Two full-service locker rooms

- **ARC (Aztec Recreation Center)**
  - Weight, cardio and fitness rooms
  - Indoor climbing wall
  - Four multi-purpose indoor courts
  - Group fitness classes
  - Intramural sports leagues

- **Additional Benefits**
  - ARC Express (satellite fitness center)
  - Aztec Lanes bowling
  - Tennis and racquetball courts
  - Track & recreation fields
TECH

Wi-Fi
Secure access to wireless internet is provided throughout the campus residential communities and across campus. Connect to the Eduroam network using your SDSUid by following the connection instructions. Hard wired connections are not provided.

Philo TV
SDSU Housing has partnered with Philo to bring you the most powerful way to watch TV on campus. Live streaming and up to 20 hours of DVR capacity are available to all on-campus residents on your smartphones, tablets, laptops and television sets. Go to watch.philo.com or download the Philo Edu app and login with your SDSUid and password. If you plan to watch on a TV, you will need one of the following:

- ROKU Smart TV
- ROKU device (2nd generation or above)
- HDMI cable (for laptop to TV streaming)

Also included in this TV package is access to HBO GO and MAX GO. Select SDSU as your provider and log in by entering your SDSUid and password on hbogo.com or maxgo.com or on their respective apps.

Need help connecting to Wi-Fi or Philo? Contact RezCon at rezcon@sdsu.edu or (619) 609-7378.
BIKE & SURFBOARD STORAGE

Bicycles and surfboards are not allowed inside the residential communities. On move-in day, you may reserve a bike or surfboard storage space at the sign-up tent on Cuicacalli Walkway or at the Housing Office (6001 Lindo Paseo, 2nd floor) on a first-come, first-served basis at no additional cost. Keep in mind that there is a $30 charge for lost and non-returned keys.

As our storage is often at capacity, please consider using the dockless bike-share on campus as an alternative way for you to get around campus and throughout the community.
FAQs:

What if I need to cancel my contract for housing?
The Student Housing License Agreement is a legally binding contract. By signing it, you have agreed to its terms and conditions including expectations for occupancy and conduct. You may request a Contract Release at any time, but breaking this contract may have costly consequences. Visit Cancellations to learn more.

How do I request a room or hall switch?
Room/Hall Switch Requests may be submitted in person starting Friday, September 14, 2018. Visit Room/Hall Switch Request to learn more.

How can I get something repaired in my room?
Repairs will be made on a priority basis when a service request has been submitted. Request a repair by initiating a service request on the SDSU Housing app, Housing Portal or at your front desk. You can check the status of your service requests on your Housing Portal.
**ON-CAMPUS EVENTS**

**August 24:** Templo Del Sol
9 - Midnight
Hepner Hall

**August 25:** Red & Black Welcome Back Dance
10 PM - 2 AM
Hepner Hall

**August 26:** ARC ‘til DARK
5 - 8 PM
Aztec Recreation Center

**August 26:** Screen on the Green
9 PM - Midnight
Aztec Green

**August 30:** Thursday’s a Drag
10 PM - 1 AM
Montezuma Hall

**August 31:** Carnival
10 PM - 2 AM
Campanile Walkway

**September 1:** Union Fest
10 PM - 2 AM
Aztec Student Union

**September 2:** Superheroes Under the Stars
9 PM - Midnight
Aztec Student Union

**September 7:** Kicking off Dance Marathon
10 PM - 2 AM
Aztec Student Union

**September 9:** Master Illusionist & Hypnotist Show
9:30 PM - Midnight
Aztec Student Union

**September 14:** Comedy Night
10 PM - 2 AM
Theatre, Aztec Student Union

**September 15:** Treat Yourself
10 PM - 2 AM
Montezuma Hall

**September 21:** Fitpalooza
10 PM - 2 AM
Aztec Student Union

**September 22:** Let’s Glow SDSU
10 PM - 2 AM
Montezuma Hall

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**IMPORTANT DATES**

**August 23:** Move-in day for students assigned to South Campus
Plaza - North and Chapultepec floors 7 - 11

**August 24:** Primary move-in day

**August 25:** New Student and Family Convocation

**August 27:** First day of classes

**September 10–14:** Meal plan change dates, effective September 24