# Welcome Home

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WELCOME HOME

Welcome back to your home at SDSU! Please become familiar with the information in this Move-in Guide to assist you in preparing for move-in day. We look forward to your return and hope that your time living on campus is memorable and rewarding.

BEFORE YOUR ARRIVAL

1. Review the Housing License Agreement
You are expected to adhere to the policies and regulations outlined in the **2019–2020 Housing License Agreement**. Please read and refer to the agreement as necessary throughout the year.

2. Read the Guide to Community Living
Please familiarize yourself with our rules regarding cleaning, guests, alcohol, drugs and more in the **Guide to Community Living**. You are expected to follow the policies and procedures described and act accordingly.

3. Bring Your SDSUcard
On move-in day, you will be required to present your SDSUcard to check in to your apartment. If you have lost or misplaced your card, please pay the **ID card fee** online through your Online Student Account or in person at Student Account Services (Student Services West, Rm. 2536) and pick up your ID at the SDSUcard Office (Student Services West, Rm. 2620).

4. Buy Your Textbooks
Your fall booklist is available on **Monday, August 5, 2019**. **Purchase your textbooks** online and pick them up at the SDSU Bookstore when you arrive to campus.
5. Purchase Your Parking Permit

Building Parking
Students living in Montage on College may purchase a parking permit for a reserved single space or tandem at the parking garage on site. Residents don’t always have to share with a roommate for a tandem space (although preferred). We can match them with someone else for a tandem. All residents who have purchased parking will receive their parking transponder and tag on move in day. Please note that these permits are not valid at other on-campus parking lots/structures.

Campus Parking
If you plan to park on campus for the semester, you will need to purchase the Student Day/Night permit (valid 24 hrs.) from SDSU Parking and Transportation Services. Once you have paid for your permit online, you will receive a temporary permit to display on your dashboard until your decal arrives in the mail. Don’t forget to use your building address to prevent delay.

6. Prepare for Apartment Living

Transitioning out of the residence hall and into an apartment is an exciting part of the college experience but is also a big responsibility. You and your roommate(s) will be responsible for cleaning the common areas, including kitchens and bathrooms as well as monitoring electricity usage to avoid overages. Below are a few tips to help you smoothly transition to apartment living.

DECIDE WHO CONTRIBUTES WHAT: Work together to decide what to bring. Items to consider divvying up are dishes, silverware, pots and pans, small appliances, TV, toilet paper, trash bags and cleaning supplies. Don’t forget to be respectful when utilizing items that belong to your roommate(s).

CREATE A CLEANING SCHEDULE: Apartments are inspected once a month to ensure the health and safety of all residents. Keep your living areas clean to avoid custodial fees. It’s a great idea to put up a calendar as a visual reminder of whose turn it is to take out the trash or do dishes. Set aside a day to tackle the big jobs together. Split costs for cleaning supplies and other items such as toilet paper and paper towels.

BE COURTEOUS: If you want to bring people over, give your roommate(s) a heads up so they know to expect guests. Include your roommate so they feel welcome and comfortable in the shared space. Remember to review the sophomore guest policies in the Guide to Community Living.

Mail will be accepted beginning Thursday, August 22, 2019. Mail delivered prior to this date will be returned to sender. To be safe, please adjust your deliveries to begin Friday, August 23, 2019.
7. Understand Your Healthcare Coverage

While you have access to basic health and wellness services on campus at no or low cost, it is important you have access to and know how to use your individual health care locally if you need to access a specialist, urgent/emergency services or long-term health care. Talk to your parents or call your insurance provider to ensure you know how to utilize your health care coverage locally, including how to make an appointment, and what providers and/or local urgent/emergency services you can utilize.

8. Connect With Us

Follow SDSU Housing on Instagram, Twitter, Facebook and Snapchat @SDSUhousing and Montage on Facebook and Instagram @montagesdsu for important updates, events and opportunities.
**WHAT TO BRING:**

### FOR THE ENVIRONMENT
- Power strip
- Reusable water bottle & mug
- Reusable dishes & silverware
- Reusable shopping bags
- Small plant

### FOR SHOWERING
- Toiletries
- Shower caddy
- Towels and washcloth
- Bathrobe
- Hair dryer/straightener

### FOR SLEEPING
- Pillow(s)
- Comforter and blanket
- Alarm clock
- Sheet set *

*All beds are Twin XL except for single bedrooms which are Full. Please check your assignment on the Housing Portal prior to purchasing bedding.

### FOR OUTFITTING
- San Diego-appropriate clothing
- Shoes
- Hangers
- Laundry hamper
- Detergent

### FOR STUDYING
- Computer/laptop/tablet
- School supplies
- USB flash drive
- Headphones
- Backpack
- Desk lamp (non-halogen)

### FOR HEALTH & WELL-BEING
- Sleep mask/ear plugs
- Health insurance card
- Immunization records
- Hand sanitizer

*Check with your roommate(s):*
- White noise machine
- Essential oil diffuser

### FOR EVERYTHING ELSE
- Decorations
- TV
- Mirror
- Storage containers
- Umbrella
- Small fan
- Pots and pans
- Toilet paper
- Cleaning supplies
- Garbage bags (6 – 10 gallon)
- Trash cans
- Emergency kit
  (flashlight, first aid kit, medications)

### WHAT NOT TO BRING
- Furniture (provided)
- Microwave and mini fridge (provided)
- Small appliances
- Hanging artwork
- Candles, incense and other flammables
1. Plan to Arrive at Your Check-In Time

Check your Move-in Guide email sent by the Montage office for your assigned check-in time. Please arrive only during your assigned check-in time or you may have to wait.

2. Follow the Map

Follow the map on page seven (7) for your detailed arrival instructions. The parking garage will be open parking for all residents and guests during your assigned move-in time through **Sunday, August 25, 2019**. After this time, all vehicles must be removed from the garage or parked in their assigned parking space (only if already rented through the leasing office). Any violators without a proper parking decal or in the correct assigned spot will be towed at the owner’s expense.

3. Unload

Elevator access will be first come, first serve on move-in day. We encourage all residents to use the stairwells on your way down and reserve elevator use for hauling items up only. This will help maintain elevator flow and maximize everyone’s overall use of the onsite elevator(s).

4. Unpack

Bedrooms have been assigned to the resident by management. Please make sure you move into your assigned bedroom space only to avoid any confusion at move in and possibly being charged items you were not responsible for. Your bedroom will feature a bed frame, mattress, desk, desk chair and dresser.

5. Recycle

Once you’ve unloaded, please break down all boxes and take your trash to the roll-off bin located on the frive aisle next to the entrance of the parking garage. Due to the volume of debris, trash chutes will not be open until move-in is complete.
6. Complete the Room Condition Inspection

Upon check-in, you will receive a move-in inspection form to assess the current condition of your room and community living spaces. Avoid unnecessary charges by completing the Room Condition Inspection within 48 hours. Management references this document at move-out during room inspections and when billing for damages. You will be billed for all damages sustained during the duration of your License Agreement that are not documented on your move in inspection form.

7. Attend Mandatory Meetings

Don’t miss the mandatory floor meetings where you will get to know your staff, your building and your neighbors. Specific details regarding these meetings will be shared at check-in.

8. Avoid the Friday Congestion

A majority of the freshmen students move in on Friday, August 23, 2019. Because you are moving in on Thursday, we recommend spending some time off-campus on Friday if you wish to avoid move-in congestion and traffic. SDSU has a trolley stop and numerous bus stops on campus that can take you to:

- Gaslamp Quarter
- Seaport Village
- Mission Valley
- Fashion Valley
- Old Town

STUDENT ABILITY

The Student Ability Success Center (SASC) authorizes and provides a variety of services and accommodations, which are determined on a case-by-case basis and in consultation with a SASC counselor. If you are in need of accommodations for move-in day, please visit our website to get started on the application process. You may also contact the Student Ability Success Center at (619) 594-6473 or by email at sascinfo@sdsu.edu. The review process can take up to two weeks, depending on the number of applications that have been submitted. You may be contacted if additional documentation is needed to determine eligibility.
**STEP 1. ARRIVAL:**
To avoid traffic take the Fairmount Ave. exit from I-8 and head south. Merge onto Montezuma Rd. (east), the turn right on College Ave.

**STEP 2. STAGING:**
Turn right into the driveway off of College Avenue. Entrance to the garage will be on the right.

**STEP 3. CHECK-IN:**
Proceed to parking level P1 to check-in. You will receive your apartment fob, bedroom key, mailbox key and parking transponder/permit for your assigned parking space (if purchased).

**STEP 4. UNLOADING:**
Unload at the 1st floor of the parking garage, P1.

**STEP 5. PARKING:**
Once finished unloading, move your vehicle down to Parking level 2 to avoid unloading congestion.
Safety & Security

The University Police Department (UPD) embraces a community policing philosophy in order to help provide a safe environment for you to live and thrive. As you begin to settle into your new community, UPD encourages you to take advantage of some of their many resources:

- Register your bike at UPD in an effort to deter theft and prevent impounding and get a free U-lock while supplies last.

- Travel safely at night using the Red and Black Shuttle service or the Late Night Ride Program.

**Red & Black Shuttle** is available Monday – Friday from 5:30PM to 12AM

**Late Night Ride Program** is available Sunday – Thursday from 12AM to 4AM

- With the push of a button, get immediate access to UPD using the “blue light” duress phones located throughout campus.

BIKE & SURFBOARD STORAGE

Bicycles and surfboards are not allowed inside the apartments. Bicycle and surfboard storage spaces are available in the parking garage. For more information, contact the Montage leasing office.

SERVICES AND AMENITIES
Montage on College does feature a full-size kitchen in each apartment, however if you opted into a meal plan, it will begin on **Thursday, August 22, 2019**.
Aztec Recreation Center Membership

Your Housing License Agreement includes an Aztec Recreation Center (ARC) membership. Please complete your membership registration at the ARC, Aquaplex or ARC Express front desk after you move in to enjoy the ARC facilities featuring:

**Aquaplex**
- Two large outdoor solar-heated pools
- 20-person spa
- Two full-service locker rooms

**ARC (Aztec Recreation Center)**
- Weight, cardio and fitness rooms
- Indoor climbing wall
- Four multi-purpose indoor courts
- Group fitness classes
- Intramural sports leagues

**Additional Benefits**
- ARC Express (satellite fitness center)
- Aztec Lanes bowling
- Tennis and racquetball courts
- Track & recreation fields
Wi-Fi

Access to wireless internet is provided in each apartment. The management office will send out further instructions on how to connect. For on-campus Wi-Fi, connect to the Eduroam network using your SDSUid by following the connection instructions.

Philo TV

We have partnered with Philo to bring you the most powerful way to watch TV when on campus. Live streaming and up to 20 hours of DVR capacity is available to all residents while connected to the SDSU eduroam network. Simply go to watch.philo.com or download the Philo Edu app and login with your SDSUid and password. Also included in this TV package is access to HBO GO. Select SDSU as your provider and log in by entering your SDSUid and password on hbogo.com or on their respective apps.
FAQs:

What if I need to cancel my contract for housing?
The Student Housing License Agreement is a legally binding contract. By signing it, you have agreed to its terms and conditions including expectations for occupancy and conduct. You may request a Contract Release at any time, but breaking this contract may have costly consequences. Visit Cancellations to learn more.

How do I request a room or hall switch?
Room/Hall Switch Requests may be submitted in person starting Friday, September 13, 2019. Visit Room/Hall Switch Request to learn more.

How can I get something repaired in my room?
Repairs will be made on a priority basis when a service request has been submitted. Maintenance requests can be submitted through the Montage Resident Portal.
IMPORTANT DATES

AUGUST 26: First day of classes

ON-CAMPUS EVENTS

- **August 23**
  TEMPLO DEL SOL
  9PM – Midnight, Hepner Hall

- **August 24**
  RED & BLACK WELCOME BACK DANCE
  10PM – 2AM, Hepner Hall

- **August 25**
  SCREEN ON THE GREEN
  9PM – 1AM, Aztec Green

- **August 29**
  LIGHT IT UP
  9PM – 1AM, Montezuma Hall

- **August 30**
  CAMPUS CARNIVAL
  10PM – 2AM, Campanile Walkway

- **August 31**
  DRAGSTRAVAGANZA
  8PM – 2AM, Montezuma Hall

- **September 1**
  POKÉMON DETECTIVE PIKACHU
  9PM – 1AM, Aztec Student Union

- **September 6**
  KICKING OFF DANCE MARATHON
  10PM – 2AM, Aztec Student Union

- **September 7**
  CASINO NIGHT
  10PM – 2AM, Aztec Student Union

- **September 13**
  COMEDY NIGHT
  10PM – 2AM, Montezuma Hall

- **September 14**
  GLOBAL GAME-A-THON
  10PM – 2AM, Aztec Student Union

- **September 20**
  I HEART SAN DIEGO
  10PM – 2AM, Aztec Student Union

- **September 21**
  TREAT YO’ SELF
  10PM – 2AM, Montezuma Hall

BED BATH & BEYOND ROOM GEAR SALE

Thursday, August 22 and Friday, August 23, 8AM – 5PM
West Campus: merchandise tents located in the Huāxyacac Courtyard

Friday, August 23, 8AM – 5PM:
East Campus: merchandise tents located at Cuicacalli